

Community Based Victim Support Worker – Crisis Support Team  
Full-time position (35 hours per week)  
Employment agreement renewed annually based on program funding  
Compensation dependent on experience.

Surrey Women's Centre is CHANGING THE DEFINITION OF VICTIM by providing a wide range of Crisis, Court and Counselling services to women and girls who experience domestic violence, sexual assault, child abuse and other forms of gender-based violence. In this position, you will be providing crisis support to women and girls who have experienced gender-based violence. This position works from a feminist, trauma-informed and harm reduction perspective.

**Key responsibilities:**

- Providing emotional support, advocacy and practical assistance to women/girls experiencing violence.
- Conducting risk assessments and formulating safety plans with victims.
- Accompanying victims to various appointments including forensic nursing exams, police statements and/or criminal justice proceedings.
- Maintaining collaborative and cooperative relationships with key medical, legal and community partners in order to ensure the highest quality of client care.
- Coordinating access to emergency resources including emergency housing.
- Other duties as assigned.

**Qualifications:**

- Post-secondary degree or diploma in a relevant field and/or a minimum of two years' experience providing emotional and practical support to victims of gender-based violence.
- Demonstrated knowledge of working within a feminist, trauma-informed, harm-reduction perspective.
- Extensive knowledge of community resources and services available to victims.
- Working knowledge of relevant provincial protocols related to domestic violence
- Ability to work independently and as part of a team.
- Excellent time management skills.
- Demonstrated ability to work with a diverse clientele, including marginalized women who are experiencing multiple barriers.
- **Ability to speak Punjabi fluently will be considered an asset for this position.**

We strongly encourage women of color and Indigenous women to apply for this position.

*Please send cover letter and resume addressed to: The Selection Committee. Please include "Crisis Support Worker in your subject line and send to: [careers@surrey womenscentre.ca](mailto:careers@surrey womenscentre.ca).*

*Candidates will be screened and interviewed as applications arrive. Only short-listed applicants will be contacted.*